

Rishitha Talluri

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EDUCATION

University of Michigan

Bachelor of Science in Computer Science, Minor in UX Design (GPA: 3.78/4.00)

Ann Arbor, MI

Expected Grad: 2026

Relevant Courses: Distributed Systems, Database Management Systems, Web Systems, Practical Data Science w/ ML Math, Human-Centered SW, Data Structures & Algorithms, Computer Architecture, Computer Theory, Discrete Math, Linear Algebra

EXPERIENCE

Software Engineering Intern

May 2025 – Aug 2025

Cigna

Philadelphia, PA

- Driving product strategy for a smart test selection tool to reduce QA inefficiencies, identifying pain points, defining MVP from 100+ commits, and presenting outcomes to executive stakeholders
- Spearheading a Confluence-trained chatbot projected to reduce onboarding questions by 40% for 12K+ employees, defining product requirements and evaluating internal APIs, and guiding development with React and Postman

Application Developer Intern

May 2024 – Aug 2024

Cigna

Philadelphia, PA

- Uncovered 20+ UX pain points in the contract renewal workflow through usability testing, collaborating to ship React/GraphQL improvements that cut steps by 65%, and accelerated task completion by 20%
- Deprecated 20+ legacy REST API endpoints after identifying security and performance issues with pgAdmin analysis, cutting response time and enabling 25% faster feature releases to reach 37K+ customers quicker
- Reduced call center volume by 25% by coordinating cross-functional development of a chatbot and forum app

UX Software Developer Intern

May 2023 – Aug 2023

Cigna

Bloomfield, CT

- Discovered intranet usability issues during employee feedback sessions and led a redesign that reduced retrieval time to < 10 seconds for 70K+ employees, using heuristic evaluations, competitor analysis, and a Figma prototype
- Conducted 50+ user interviews, A/B tested gamification strategies, and validated targeted engagement strategies via surveys for a wellness initiative, driving a 35% spike in employee engagement

Marketing and Growth Intern

Jan 2022 – Dec 2023

Pasito (YC-backed startup that provides personalized employee benefits communication)

Remote

- Identified a gap in brand presence by analyzing user traffic across channels, then implemented cross-channel growth marketing using BenefitsFlow and social media, increasing brand visibility by 50% and reaching 10K+ users
- Presented competitor research and positioning strategy to CMO, strengthened brand credibility and improved lead nurturing by managing 5+ social media platforms and coordinating logistics for 3+ high-impact conferences

Co-Founder | Moonbeams Boba Shop

Jan 2022 - Nov 2022

- Launched an on-campus boba stand after identifying high student demand, independently handling sourcing, marketing, and daily operations to generate \$1K+ in profit within the first few months of launch

PROJECTS

Co-Founder & Product Manager | Wasteless

Jan 2025 – Present

- Led design of an eco-focused meal-planning app and increased task completion rate by 40% in user interviews through product roadmaps and a refined gamification strategy aligned with customer needs

Product Manager | Kappa Theta Pi & Mash Magazine

Nov 2024 - May 2025

- Identified low engagement on MASH Magazine's site and pitched an interactive stock page, leading a 5-person team through agile sprints to ship a Figma-to-React page with real-time fashion data, boosting website views by 25%

SKILLS

PM Skills: Agile Methodologies, Product Roadmaps, User Stories, Customer Needs, Product Lifecycle Management

Languages: C++, Java, Python, JavaScript/JQuery, C, HTML, CSS, SQL, Assembly, RStudio

Frameworks/Developer Tools: React, Node.js, Flask, REST API, AWS, Flutter, Splunk, Material UI, Figma, pgAdmin, Dynatrace, Git, Jira, Kanban, VSCode, Qualtrics, UserTesting

Additional: English, Telugu, Spanish, Tutoring, Video Games, Fitness, and Tea Making Enthusiast